



TITANIUM TOOLS

STILETTO WARRANTY RETURN POLICY

Every Stiletto product is warranted to the original purchaser only to be free of defects in materials and workmanship for a period of one (1) year from the date of purchase, as shown by proof of purchase. During the warranty period, subject to certain exceptions, Stiletto will replace with a new or reconditioned product, depending on availability, any product, which after examination, is determined by Stiletto to be defective in material or workmanship.

This warranty does not apply to damage that Stiletto determines to be from normal wear and tear, accident, misuse or abuse, vandalism, alterations or modifications, neglect or lack of maintenance, or improper repairs made or attempted by anyone other than Stiletto authorized representatives.

Please refer to our warranty evaluation guide if you have questions about what is and is not covered under warranty, and how to determine if a defect is caused by misuse vs defect in material or workmanship.

Titanium hammers should not be struck upon hardened objects; this can result in damage to the face of the hammer. This warranty does not cover damage to any hammer which results from striking the hammer against hardened objects, such as hardened nails or hardened steel tools (i.e. cats paws, chisels, bolts & steel form stakes).

All warranty claims must be submitted in the interactive form that can be found on www.stiletto.com/warranty. Once your claim is submitted, a customer service representative will reach out to you within 24 hours on the next steps, and whether or not your warranty submission is approved or denied. In some instances, we may ask you to send your Stiletto product back for review. We will provide a prepaid shipping label to you if we want to review your warranty submission.

ALL WARRANTY CLAIMS MUST BE SUBMITTED ON STILETTO.COM/WARRANTY BEFORE ANY ACTION WILL BE TAKEN. FAILURE TO CONTACT STILETTO WILL LEAD TO DELAY IN OR DENIAL OF REPLACEMENT.

ACCEPTANCE OF THE EXCLUSIVE REPAIR AND REPLACEMENT REMEDIES DESCRIBED HEREIN IS A CONDITION OF THE CONTRACT FOR THE PURCHASE OF EVERY STILETTO PRODUCT. IN NO EVENT SHALL STILETTO BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR FOR ANY COSTS, ATTORNEY FEES, EXPENSES, LOSSES OR DELAYS ALLEGED TO BE AS A CONSEQUENCE OF ANY DAMAGE TO, FAILURE OF, OR DEFECT IN ANY PRODUCT INCLUDING, BUT NOT LIMITED TO, ANY CLAIMS FOR LOSS OF PROFITS. THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS, WRITTEN OR ORAL, EXPRESS OR IMPLIED. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, STILETTO DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE, AND ALL OTHER WARRANTIES.

Stiletto Titanium Tools
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